

Invitation for Bids (IFB)
REPUBLIC OF CROATIA
MINISTRY OF HEALTH AND SOCIAL WELFARE

Loan Number: 7598 HR

**PROCUREMENT OF GEOGRAPHICAL INFORMATION SOFTWARE AND
RELATED SERVICES**

DEMSIPP-B1-G-17

1. This Invitation for Bids (IFB) follows the General Procurement Notice (GPN) for this project that appeared in UNDB online issued on May 6, 2009.
2. The Republic of Croatia has received a loan from the International Bank for Reconstruction and Development toward the cost of ***Development of Emergency Medical Services and Investment Planning Project***, and it intends to apply part of the proceeds of this loan to payments under the agreement(s) resulting from this IFB:
***Procurement Of Geographical Information Software And Related Services:
DEMSIPP-B1-G-17***
3. The *Ministry of Health and Social Welfare* serves as the implementing agency for the project and now invites sealed bids from eligible Bidders for ***Procurement Of Geographical Information Software And Related Services***.
4. Bidding will be conducted using the International Competitive Bidding (ICB) procedures specified in the World Bank's Guidelines: **Procurement under IBRD Loans and IDA Credits" published by the Bank in May 2004, revised October 2006, revised May 2010** and is open to all Bidders eligible as defined in these Guidelines, that meet the following minimum qualification criteria:
5. Qualification requirements for Bidders are:

(I) General Experience of the Bidder:

(a) During the past five (5) years, the Bidder must have completed two (2) successful contracts involving the development, installation and provision of technical support for Information Systems of BI & GIS solutions in health care and of a comparable scale. Documentary evidence (list of contracts awarded including description, value, year of commencement and completion, client and a contact person for reference) that demonstrate bidders' experience should be submitted. Total value of two or more contracts must be at least of equal or higher value than the bid price offered.

Bidder shall have experience as system and software designer, developer and supplier in the execution of at least two successful Business intelligence and GIS projects within last 5 years. The successful project means the final acceptance letter signed by the bidder's clients, with a contact address and person for inquiries and reference checking

(b) Has quality certificate (such as ISO9000)

(II) Personnel capabilities of the Bidder:

The Bidder shall provide suitably qualified personnel to fill the requested positions.

Position	Total experience	In similar works	As manager/team leader	Education
1. Project manager	8	6	4	University degree in EE or similar
2. Health BI Consultant	5	4	N/A	University degree in Medicine or Med. economics
3. SW Developer	5	4	N/A	University degree in EE or similar
4. DB developer	5	4	N/A	University degree in EE or similar

(III) Economic and financial capacity:

- Documentary evidence (annual financial statements) that prove financial stability and solvency showing average annual turnover no less than EUR 2,5 million equivalent over the years 2007, 2008 and 2009;

- The externally audited balance sheets for the last 3 years shall be submitted. Where necessary, the Purchaser will make inquiries with the Bidder's bankers.

- If the bidder, a partner in a bidding joint venture or a subcontractor, is part of a group of companies - whether as parent company or as subsidiary or otherwise - he must present information valid for the legal unit that is the bidder/partner/subcontractor, only.

- Bidders must provide documentary evidence that they have been in their current form of business, for at least three years prior the date of issuing of IFB for this Contract. Company registration by business, court, professional, trade or other appropriate body.

Economic and financial capacity:

The bidder shall provide information on any current or past litigation or arbitration resulting from contracts completed or under execution by him over the last 5 years. A consistent history of awards against the bidder or any partner of a joint venture may result in failure of the bid.

6. Interested eligible Bidders may obtain further information from the **Ministry of Health and Social Welfare** and inspect the bidding documents at the address given below *from 08:00 to 16:00 hours*.

7. A complete set of Bidding Documents in English may be purchased by interested bidders upon the submission of a written Application to the address below:

Ministry of Health and Social Welfare, Ksaver 200a, 10000 Zagreb, Croatia and upon payment of a non refundable fee of **300 Croatian kuna (HRK)** or an equivalent amount in EUR on the day of payment. For payments in HRK by direct deposit to the Croatian Public Treasury account number 1001005-1863000160; model 62, "poziv na broj": 9733-1732-100897 or account no. 712099-978-03205975 in the Hrvatska poštanska banka d.d., Zagreb (Swift code: HPBZHR2X) for payments in EUR. The document will be sent by courier delivery for foreign delivery and surface mail for local delivery.

Croatian version of the document will be available on Ministry of Health and Social Welfare website for download (please note that official Bidding Document is the one in English, Croatian version is only to help prospective Bidders).

8. Bids must be delivered to the address below:

Ministry of Health and Social Welfare, Ksaver 200a, Registry office, 1st floor, room no.4, 10 000 Zagreb, Croatia at or before **July 12th, 2011, 10.00 a.m.** Late bids will be rejected. Bids will be opened in the presence of Bidders' representatives who choose to attend at the address below: **Ministry of Health and Social Welfare, Grand hall, Ksaver 200a, 10 000 Zagreb, Croatia at July 12th, 2011, 10.00 a.m.**

All bids must be accompanied by a Bid Security in the amount of **220.000 HRK** or an equivalent amount in a freely convertible currency.

9. The attention of prospective Bidders is drawn to (i) the fact that they will be required to certify in their bids that all software is either covered by a valid license or was produced by the Bidder and (ii) that violations are considered fraud, which can result in ineligibility to be awarded World Bank-financed contracts.

Ministry of Health and Social Welfare

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